



# CORPORATE OVERVIEW

**SYNERGY** provides products, solutions and services for Collaborative Knowledge Management, Content Management and Enterprise Portal systems. We specialize in Open Text Livelink® and other technologies. The corporation was founded with the idea that creativity, experience and technological expertise will result in the development of superior systems and satisfied customers.

■ **PRODUCTS.** We offer supported value-added products to Livelink®. We enable additional features that help you rapidly deploy business solutions and that provide you a cost-effective alternative to custom development.

■ **SOLUTIONS.** We provide enhanced modules and application accelerators for site creation and navigation, document loading, e-mail integration, and replication.

■ **SERVICES.** We provide migration services, best-practices consulting, deployment assurance, training, performance tuning, workflow and taxonomy consulting, replication strategies, system analysis, subscription-based support, installation and upgrades services, and custom development.

We have assembled these to solve business needs like yours— from implementing high-ROI business processes at major banks to providing software modules that save individual companies money in their own CKM environments.

## RECENT PRODUCT DEVELOPMENTS

### EMC CENTERA® TWO-TIER STORAGE CONNECTOR FOR LIVELINK®

Synergy, an EMC Centera® - Silver Partner, worked closely with EMC to implement a content archiving solution for the largest military aircraft manufacturer in the world. "The design, integration and implementation of the EMC - Synergy solution was delivered on time and under budget. This advanced content archiving solution is expected to yield an ROI for the manufacturer of \$1 million over the next 3 years," said Normand R. Champigny, Sr. Global Alliance Manager, Centera® Division, EMC Corporation. A key component in the manufacturer's ILM strategy was accomplished by successfully integrating the Synergy Centera® Storage Connector for LiveLink® as the enabling technology to transparently perform data movement and store the Livelink® application content on the EMC Centera® Content Addressable Storage platform.

## INCREASE YOUR CORPORATE PRODUCTIVITY

Synergy specializes in systems that extend the capabilities of Livelink®. Our mission is to provide cost effective solutions that scale from the department to the enterprise.



## KEY HIGHLIGHTS

- Incorporated in 1997
- Staff throughout USA and Canada
- Large Customer base, 80+ blue chip customers
- Executives and Engineers from leading CKM and Document Management companies
- Livelink® Products include – Workflow Enhancements, Enhanced Audit, Replicator, ShareLink, Bulk Loader, Live-Mail, Centera® Storage Connector, Enhanced Password, Soft Documents, Auto Numbering, Usage Reporting and Content Mover
- Industry focus – Financial Services, High Tech, Pharmaceuticals, Oil and Gas, Government, Telco and Manufacturing