

EXTEND THE POWER OF LIVELINK® AWAY FROM THE BROWSER. Capture the corporate knowledge that is flowing through your organization in e-mail. Live-Mail allows you to save e-mails and attachments as Livelink® documents. All corporate e-mail knowledge can be indexed and searched in Livelink®.

THE KEY ADVANTAGE OF LIVE-MAIL IS EVERYTHING IS DONE IN E-MAIL. For those who use e-mail as part of their daily routine, Livelink® becomes seamless as workflow steps, discussions and tasks flow through e-mail. There is no special training since everyone knows how to use e-mail and no special client software is necessary. The power of Livelink® is leveraged as partners, customers and suppliers outside the firewall can participate in workflow steps and discussions through e-mail. Live-Mail makes it easy for people to work with information thereby capturing more corporate knowledge for the enterprise to use. More knowledge and information means more productivity.

BENEFITS

IMPROVE CORPORATE KNOWLEDGE BASE

Important e-mail discussion threads can be captured, indexed and searched so that others can benefit from past history.

PARTICIPATE WITHIN LIVELINK® WITH EASE

Users can work within their e-mail program to send documents and tasks, participate in discussions and workflow steps from Livelink®.

UPDATE RESOURCES OUTSIDE THE CORPORATE NETWORK

Use e-mail enabled workflow steps to send summaries and workflow attachments to those inside and outside the corporate network (vendors, suppliers and partners).

WORK OFFLINE

Live-Mail users can work offline and save work to Livelink® when they reconnect.

EASY INSTALLATION

Since Live-Mail runs from a server, no special desktop software is needed to realize the benefits of this tool. Just install the server software and you are Live-Mail enabled.



KEY FEATURES

- Save e-mail documents and attachments into your library
- E-mail documents, tasks, workflow steps directly from Livelink®
- Workflow performers can e-mail dispositions, comments and attachments
- Participate in on-line discussions via e-mail
- Capture important information from partners/vendors outside the corporate firewall
- Search archived e-mail documents with ease
- Allow external users to participate in discussions and workflows
- Map an e-mail address and e-mail subject keywords to folders in Livelink®

SPECIFICATIONS

E-MAIL PROGRAMS: All standard e-mail programs including:

Eudora®, Outlook®, Outlook Express® and Pine

SERVERS: LIVELINK® Version 9.x on UNIX® and Windows®

DATABASES: Oracle®, SQL*Server®

MAIL SERVERS: Any supporting POP3 or IMAP protocols