Proven Content Suite Solutions

SYNTERGY

Zero Downtime One Hop Upgrades to CS 2X.X

- Zero downtime to the production system
- Refresh hardware infrastructure with no downtime
- Restructure and/or rebrand your content as needed
- Change databases e.g. Oracle to SQL
- Validate the new system and train users on the new version while old and new system are active
- Production cut-over is as simple as making a DNS change

Disaster Recovery

- 24 x 7 x 365 Always On Content Servers
- No single point of catastrophic failure for Content Server
- Minutes to zero RTO and RPO
- Implement multiple standby, geographically dispersed Content Servers
- Perform Audits/DR compliance exercises without impacting production servers

Data Loading & Management

- High performance bulk data loading & exports
- Run in real-time or scheduled mode
- Import and export Folders, Documents, Images, Emails, Projects, Records & Physical Objects data, xECM workspaces, Metadata, Version Data, Categories, Attributes
- Import, export, update Users and Groups
- CSV format metadata file format versus XML

PDF Solutions

- Optimize & Improve document quality by scanning at a higher DPI and/or in color without increasing file size
- Convert born digital and image files to searchable PDF
- Convert documents ISO Standard PDF/A format for universal archiving
- Reduce cloud storage and egress charges by reduction in content size
- Automate and streamline a PDF document assembly process
- Integrated PDF Editor to edit directly in Content Server

Synchronize – Replicate

- Geo-Replicate Content Servers
- Bi-Directional synchronization to any Cloud Service - e.g., M365, BOX, Dropbox, Google, Amazon
- Populate & synchronize Extranets with specific data from a production instance

Consolidate – Migrate

- Consolidate legacy Livelink & Content Servers
- Selectively populate new Content Server(s) instances with items from an existing Content Server instance
- Migrate Content Server to the Cloud (OpenText, Azure, AWS, Google) with no downtime
- Migrate eDOCS to Content Server

Security Solutions

- Monitor Content Server for anomalous activity e.g. excessive downloads, after-hour activity, unauthorized access to sensitive content
- Analyze activities of privileged users such as user add, delete, security settings, password policies and more
- SPLUNK Integration
- Continuous Data Risk Detection, Oversight & Protection
- Out-Of-The-Box DLP controls and policies that can detect potential violations of PHI, PII, PCI, GLBA, or other regulations

Consulting Services

- Content Server Support & Consulting Services
- xECM for Salesforce Consulting & Implementation Services
- Custom Development & Integration Services

www.syntergy.com