



Synergy

OBSERVER

for OpenText xECM

Unlock Deep Visibility into OpenText Content Management (xECM) Performance

xECM Observer is purpose-built for System Administrators overseeing large-scale OpenText Content Management (xECM) environments. xECM Observer delivers real-time telemetry across threads, logs, and request volumes. A customizable dashboard reveals active faults, utilization spikes, and cluster-wide metrics—empowering teams to detect and resolve issues before they impact your operations.

Agent-based monitoring is installed alongside each xECM instance, pushing live data to a database and leading security and observability platforms of your choice, e.g., MS-SQL Server, Oracle, Azure Analytics, Splunk, and other destinations. Whether you're troubleshooting outages, optimizing throughput, or analyzing fault trends, xECM Observer provides clarity and controls your system's demand.

Key Features

- Real-Time Telemetry - Live monitoring of logs, threads, and system performance
- Customizable Dashboard Widgets - Configure views for request volumes, faults, and cluster summaries
- Cross-Database Support - Compatible with SQL Server, Oracle, Postgres
- Seamless integration with leading Security and Observability Platforms - e.g., Azure Analytics, Splunk, Grafana.
- Advanced Fault Tracking - Detects and displays faults in real-time—including memory, search health, and system thresholds.
- Proactive Utilization Alerts - Sends high utilization alerts based on predefined thresholds.
- Email Notification - Automated alerts triggered by log events or faults.
- Configurable Fault Criteria - Define fault conditions and thresholds per environment.

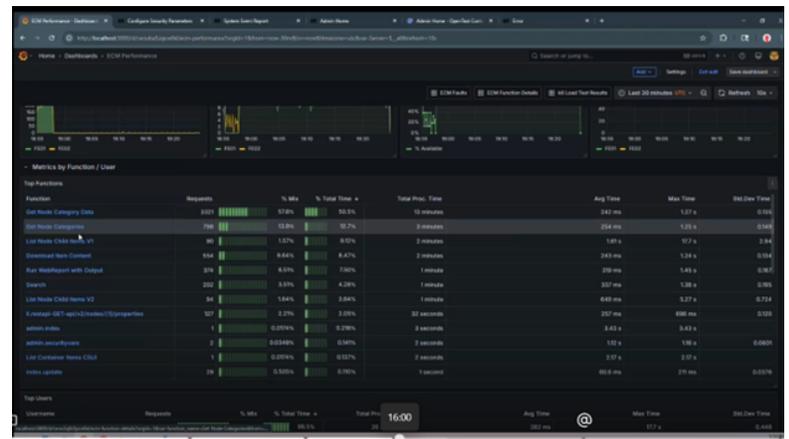




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Benefits

- **Early Detection** = Faster Resolution - Spot outages and performance degradation before they impact users.
- **Tailored Visibility** - Build dashboards that reflect your operational priorities.
- **Seamless Integration** - Works with your existing infrastructure—no vendor lock-in.
- **Seamless integration** with leading security and observability platforms such as Splunk and Grafana.
- **Actionable Insights** - Go beyond metrics to understand request patterns and system behavior.
- **Improved Stability & SLA Adherence** - Reduce downtime and meet performance commitments.
- **Scalable for Fortune 1000 Environments** - Designed for high-volume clusters and demanding workloads.



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